



Iowa Department of Human Services
Child Development Home Complaint

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| Name of Provider Misty McCoy | County Clarke | |
| Care Address 1395 Highway 69 | City Osceola | Zip Code 50213 |
| Mailing Address | City | Zip Code |
| Phone | Email | |

Date of Complaint: January 26, 2015

Date of Visit: February 6, 2015

- ☐ Scheduled ☒ Unannounced ☐ N/A
☐ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found
☐ N/A

RECOMMENDATION FOR REGISTRATION:

- ☒ NO CHANGES to registration status recommended
☐ REVOCATION of Registration

CATEGORY OF CARE:

- ☐ Category A
☒ Category B
☐ Category C (with no co-provider)
☐ Category C (with co-provider)

Summary of Complaint:

The Department received a complaint that provider Misty McCoy was exceeding the allowable number of preschool age children by one child on the afternoon of 1/19/15.

Rule Basis and Findings of Complaints:

110.9(1)a Not more than six preschool children present at any one time including infants.
110.9(1)d Not more than two children who are receiving care on a part-time basis at any one time.

Findings:

During an unannounced home visit on 2/6/15, provider Misty McCoy explained that she was over the allowable number of preschool age children by one child for an afternoon. She stated that one of her part-time families who were already slated for termination, asked for an additional two days before ending service. The mother then claimed she had a flat tire and failed to pick up her child at the agreed upon time in the late morning. This left Misty over allowable preschool age children for a few hours in the afternoon.

Misty has since discontinued providing care for this family. Misty and I reviewed the allowable numbers of children for a Category B provider and her responsibilities in managing part-time families. Misty has a good working knowledge of the Department's rules, and was frustrated with the circumstances that led to this incident.

Misty was out of compliance with this rule for a short period of time.

Resolution and Action Required:

Misty was out of compliance with Department rules for a brief period of time. I see no past problems in managing allowable numbers, nor do I anticipate future problems. No further corrective action measures are being implemented. Her management of numbers can be monitored through future spot checks.

A full spot check was conducted with this visit, no other compliance problems were identified.

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| Consultant's Signature Earl Crow | Date February 9, 2015 |
| Supervisor's Signature C. Mark Chappelle | Date February 9, 2015 |